

# Pierre-André Vungoc

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## CAREER-RELATED EXPERIENCE

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### **Learning Technology Consultant** – McGill University, Montreal, Canada **January 2010 to February 2011**

Technologies used: Oracle SQL, Banner, INB, Turning Point, Heat

- Project administration and management of technology systems for higher education
- Participation in various councils, advisory groups to implement new policies and recommend procedures
- Tier 1 and 2 technical support for academic staff
- Training and consulting for academic instructors

### **IT/Business Consultant** - IT-Ration Consulting Inc, Montreal, Canada **January to October 2009**

Technologies used: NetSuite ERP/CRM, UML, JavaScript, Java, HTML, CSS, DOM, XML, SOAP, SCRUM

- Implemented NetSuite for small and mid-size businesses all around North America
- Last level technical support and creating functional enhancements to software
- Gave specific training to customers on site or by Web conference
- Improved business processes of companies through customization of the NetSuite ERP/CRM
- Proved to complete important to critical tasks while respecting time and budget constraints

### **Reseller/Self Entrepreneur** - Various locations, Canada (during studies) **2001 to 2011**

Technologies used: JavaScript, PHP, HTML, MySQL, Ajax, e-commerce

- Implemented and configured a point of sale (POS) system for a sushi chain of restaurants
- Developed an online software for managing and renting containers
- Providing automotive consulting for individuals and car dealerships (import/export, customs)
- Developed analytical skills, how to be client focused and how to be a convincing communicator

### **Internship - Software Developer** - Pratt & Whitney Canada, Longueuil, Canada **Summer 2008**

Technologies used: Visual Studio C++, ARINC 429, RS232, UML

- Designed and programmed software for plane engine condition trend monitoring in C++ (DO-278B certified)
- Wrote complete detailed documentation (SRS, SDD, STD) for the software and its validation
- Led international phone conferences and net meetings with corporate partners and subcontractors
- Required to learn quickly, to have strong problem solving skills as well as to be motivated by challenges

### **Internship - Software Consultant** - Info GT 2000, St. Hubert, Canada **Summer 2007**

Technologies used: Visual Basic, MS Access, SQL Server

- Realized a sales management software for a pharmaceutical company
- Met with clients concerning requirements and work done at different iterations of the project
- Had to work under pressure to meet tight deadlines and to adapt to a constantly changing environment

### **Internship - Programmer** - Ashbytech Inc., Ste. Julie, Canada **Summer 2006**

Technologies used: Visual Studio C++, Trolltech Qt, Acomba SDK

- Programmed a software for plug-in updates
- Development of customized plug-ins for the Acomba accounting software
- Had to learn new technologies quickly

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## EDUCATION

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### **Graduate Certificate in Internet Business (in progress)** **April 2011 (expected)**

McGill University, Montreal, Canada

Relevant Courses: Web Analytics, E-Business Law, Computer Network and Internet Security

### **Certification JavaScript and HTML DOM (obtained)** **October 2009**

W3Schools.com

### **Certification HTML, XHTML and CSS (obtained)** **September 2009**

W3Schools.com

**Bachelor of Software Engineering (obtained)****December 2008**

McGill University, Montreal, Canada

Relevant courses: Software Validation; Parallel Computing; Operating Systems; Algorithm Design

**DEC Pure & Applied Sciences (obtained)****June 2004**

Champlain Regional College, St. Lambert, Canada

**SKILLS**

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**Technical**

- C++, SQL, Java, C, VB, UML, UNIX, .NET, XHTML, CSS, JavaScript, DOM
- NetSuite ERP/CRM implementation, customization, support, training, Web store implementation
- Software engineering procedures (SCRUM, Agile model) and documentation (SRD, SDD, STD)
- Sales and consulting (customer relationships, innovative solutions, import/export, shipping, customs)
- Microsoft Office (Word, Excel, Access, PowerPoint)

**Communication and Leadership**

- Languages: fluent writer/speaker in French/English and intermediate to fluent in Spanish
- President of the McGill Tuning Club from 2004 to 2008
- Listening to client needs and proposing customized solutions as a car parts distributor
- Software consulting as an entrepreneur and project management (software projects, event planning)

**ACTIVITIES AND INTERESTS**

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- Sports: hockey, golf, ski, wakeboarding, weight training, basketball
- Motorsports: car tuning; motorcycling, in-car entertainment systems
- Travelling: more than 15 countries visited, mostly in Latin and South America